Clearing Browsing Data

In the event you are having issues logging in to your Hydrawise account, please try clearing your browsing history, cookies and cache. Use instructions below based on your selected browser.

Safari

To learn more about clearing your cache in Safari, visit Apple Support. [1]

- 1. In the Safari menu bar, click the Safari option.
- 2. Click the Clear History link.
- 3. In the Clear drop-down menu, select the time range where you want to clear browsing data.
- 4. Click the Clear History button.

Chrome

To learn more about clearing your cache in Chrome, visitGoogle Support [2].

- 1. On the browser toolbar, click the Chrome menu icon.
- 2. Select the More Tools link.
- 3. Select the **Clear browsing data** link.
- 4. In the data drop-down menu, select the time range where you want to clear browsing data.
- 5. Select the Cookies and other site and plug-in data and Cached images and files check boxes.
- 6. Click the Clear Browsing Data button.

Firefox

To learn more about clearing your cache in Firefox, visit Firefox Support [3].

- 1. In the Firefox menu bar, click the Firefox option.
- 2. Select the Preferences link.
- 3. Click the Privacy tab.
- 4. Under the History heading, click the clear your recent history link.
- 5. Select the Cache checkbox.
- 6. Click the Clear Now button

Microsoft Edge

- 1. Open the Settings Menu. In the top right hand corner you'll see three dots in a horizontal line. ...
- 2. Locate Clearing Browsing Data. ...
- 3. Choosing What to Clear. ...
- 4. Restart the Browser.

Internet Explorer

Version 11 and 10

- 1. In Internet Explorer, select the Tools gear button, point to Safety, and then select Delete browsing history.
- 2. Choose the types of data or files you want to remove from your PC, and then selec Delete

Version 9

- 1. In Internet Explorer, select the **Tools gear** button, and then select **Internet options**.
- 2. Under Browsing history, select Delete.