



How do I send activation or lost password email?

You may need to send a customer another activation email if the email was changed or they had issues receiving it after the setup wizard was completed. Below are some quick instructions on sending another activation and/or lost password email from your **MULTI-SITE MANAGER**.

Resend Activation Email

1. Sign-in to your [Hydrawise account](#) [1] using the original email.
2. Click on the **MULTI-SITE MANAGER** (☰) icon on the upper right-hand side of the app, then **MY CUSTOMERS**. If accessing from a web browser, click on the (☰) icon on the upper right-hand side.
3. Click on the **CUSTOMER NAME** to manage or search by the username/email.
4. Select the three-dot icon (⋮) to the right of the **USERS** name.
5. Select **RESEND ACTIVATION EMAIL** or **SEND LOST PASSWORD EMAIL** to the customer.

App Screenshot

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