Configuring a Customers Controller

From the Contractor Portal, you can locate your customer and configure their details if necessary. Use the steps listed below to access any of the following features:

- CONFIGURE This will allow you to make any program changes to this specific controller.
- **DELETE** If the controller is no longer being used, you can delete it using this feature.
- **REMOVE/LINK SERIAL** You can remove or link a serial number for a new or existing customer.
- MOVE TO NEW ACCOUNT The controller can be moved to another customer within your account.
- SETUP WIZARD If necessary, you can run through the basic setup wizard to reprogram the controller for the customer from the beginning.

Steps

- 1. Sign in to your Hydrawise account. [1]
- 2. Select the MSM (Multisite Manager) icon (a) on the upper right-hand side of the app.
- 3. Select MY CUSTOMERS.
- 4. Scroll to the **CUSTOMER** and click on the **NAME**.
- 5. Next to the CONTROLLER NAME, select the THREE DOT icon. Select an option.